Manifold Security & Compliance Program FAQs

Last Updated: 06/08/2026

Q: Does Manifold have a SOC2 report?
A: Yes, our organization maintains a SOC 2 Type II report, which provides independent verification that our controls related to security and confidentiality are appropriately designed and operating effectively.

Q: Does Manifold have ISO 27001:2022 Certification?
A: Yes, Manifold has ISO 27001:2022 Certification and completed our initial certification in June 2026. The scope of our certificate covers the Manifold Platform and supporting business functions applicable to supporting the Information Security Management System. Our certificate is available on the Trust Center for review.

Q: Does Manifold align with NIST 800-171?
A: Yes, our information security program is aligned with the control requirements defined in NIST SP 800-171. We implement administrative and technical safeguards consistent with these requirements and periodically review our controls against the framework to ensure continued alignment.

Q: Does Manifold align with NIST 800-53?
A: Yes, our information security program incorporates administrative and technical safeguards aligned with the control framework defined in NIST SP 800-53. We periodically review and assess our controls against this framework to maintain alignment with industry best practices. On an annual basis we engage with a third party auditing firm to review and assess our controls against the NIST 800-53 standard. We are continuously monitoring and improving upon the core security controls of the standard.

Q: Is Manifold TX-RAMP certified?
A: Yes, our platform is TX-RAMP Level 2 certified, demonstrating that our cloud environment meets the security requirements established by the Texas Department of Information Resources for cloud services used by Texas state agencies.

Q: How does Manifold align with HIPAA?
A: In cases where our organization acts as a Business Associate under HIPAA, we are prepared to execute a standard Business Associate Agreement (BAA). We maintain administrative, technical, and physical safeguards designed to align with the requirements of the HIPAA Security Rule to protect protected health information (PHI).

Q: How does Manifold align with GDPR?



A: Our privacy and data protection program is designed to align with the requirements of the General Data Protection Regulation (GDPR). We act as a data processor for customer data and provide a Data Processing Agreement (DPA) to support customers' GDPR compliance obligations.

Q: Does Manifold align with Good Clinical Practices (GCP)?
A: Our platform and operational processes are designed to support studies conducted in accordance with ICH Good Clinical Practice (GCP) guidelines. We maintain procedures and controls intended to help sponsors and investigators meet their regulatory obligations.

Q: Does Manifold align with 21 CFR Part 11, E-Sign?
A: Our platform includes functionality designed to support compliance with FDA 21 CFR Part 11 requirements for electronic records and electronic signatures, including user authentication, audit trails, and electronic signature attribution.

